

Consultation Responses

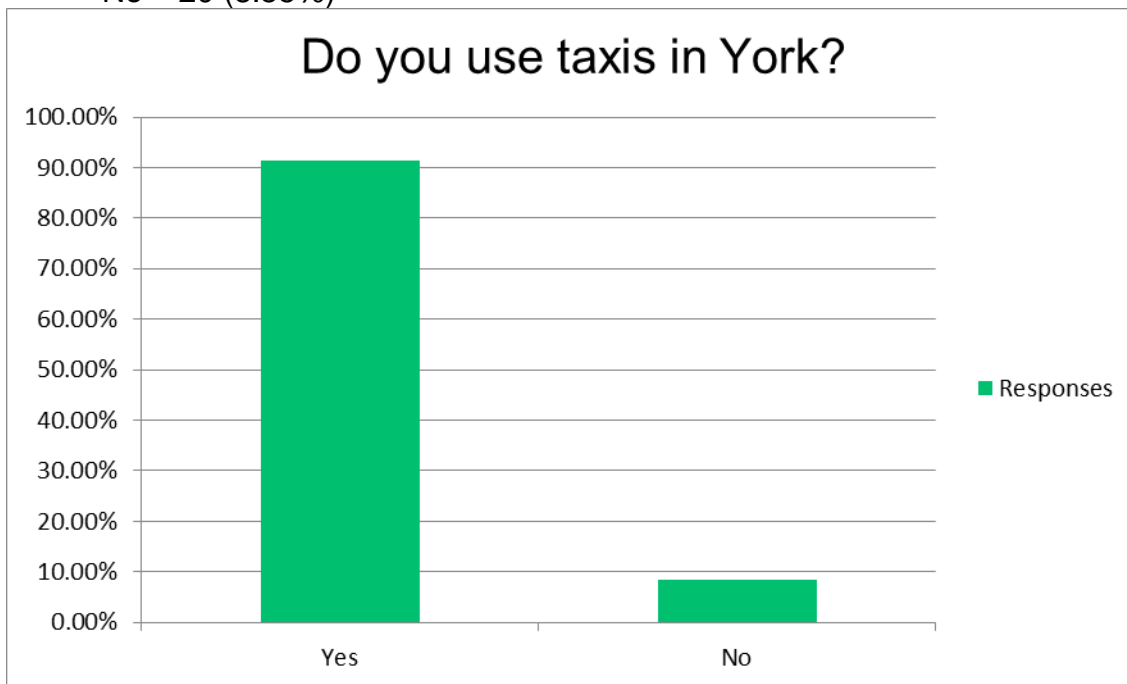
292 responses

York resident	58.3%
An employee of a York business	3.83%
A tourist	2.13%
A regular visitor to the city for business	2.55%
A regular visitor to the city for shopping/socialising	2.55%
A York licensed taxi driver or vehicle licence proprietor	16.6%
A York licensed private hire driver, vehicle licence proprietor or operator	13.19%
Other	0.85%

89.72% of respondents had a City or York authority area postcode

Do you use taxis in York? – 234 answered

- Yes – 214 (95.45%)
- No – 20 (8.55%)

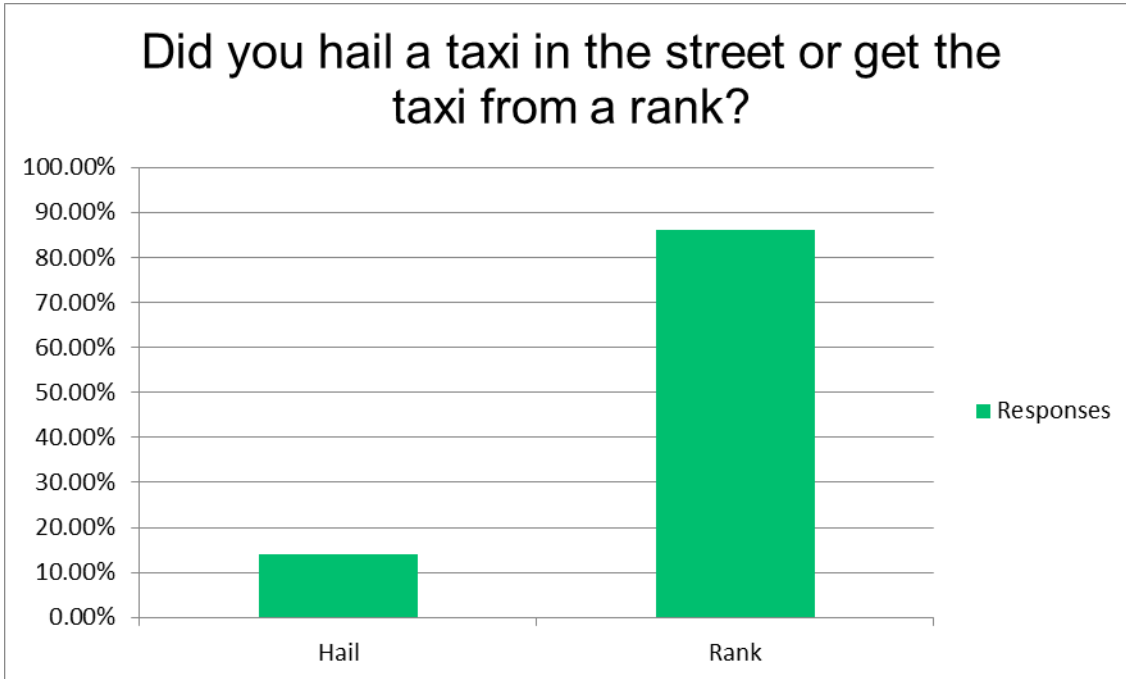


When did you last use a taxi in York? – 211 answered

- Everyone who answered had used a taxi in the last 12 months. 145 (68.72%) of these had used a taxi in the last two months.

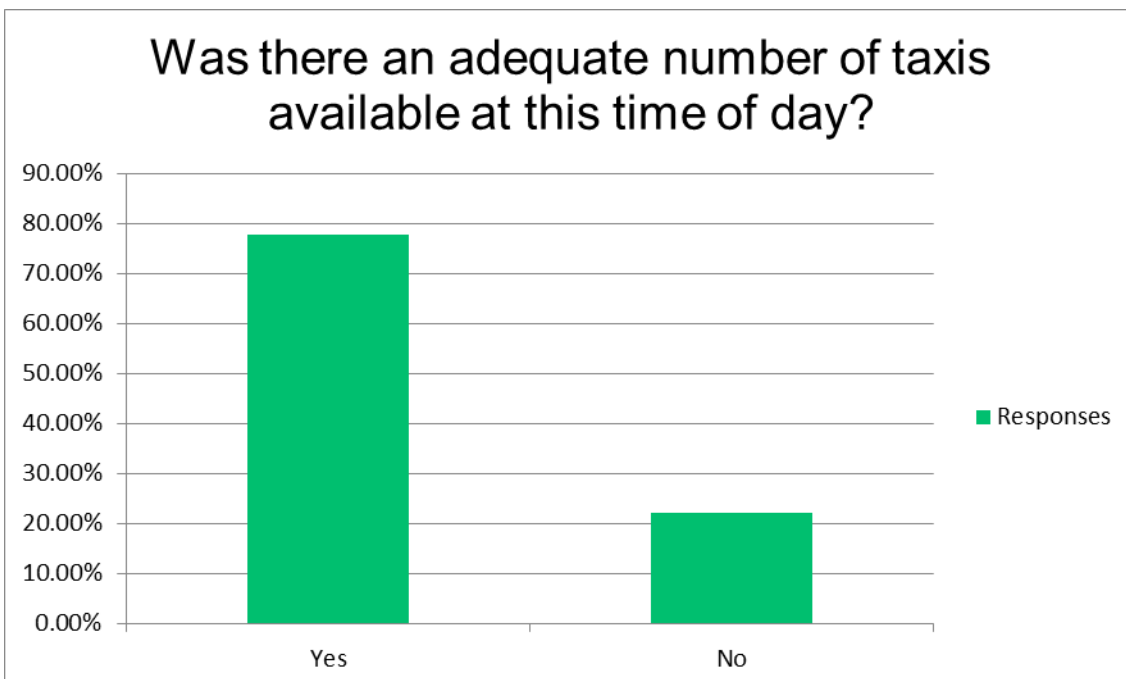
Did you hail a taxi in the street or get the taxi from a rank? – 207 answered

- Hailed – 29 (14.01%)
- Rank – 178 (85.99%)



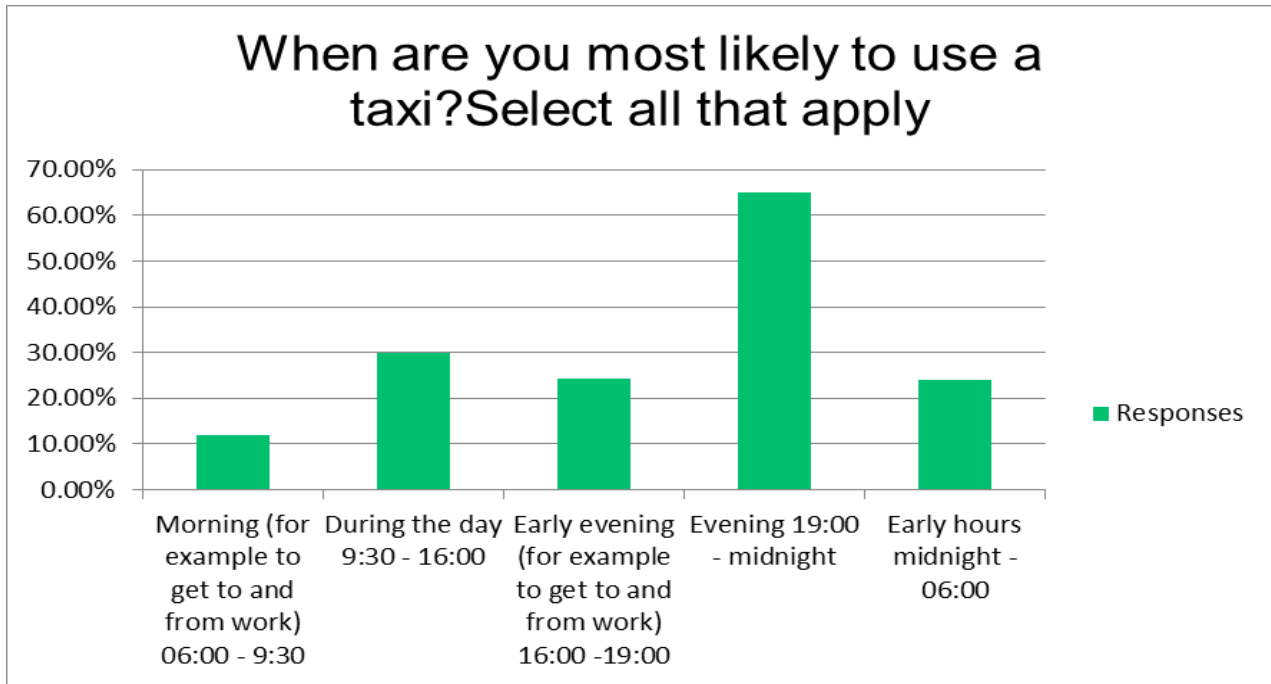
Was there an adequate number of taxi available at this time of day? – 216 answered

- Yes – 168 (77.78%)
- No – 48 (22.22%)



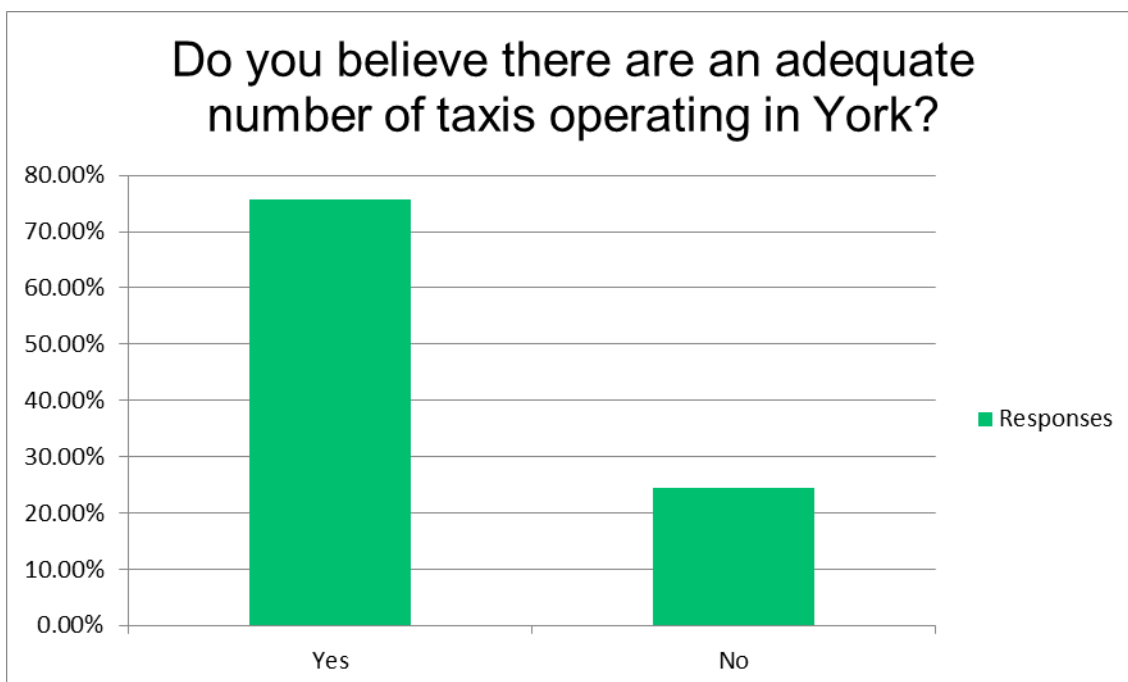
When are you most likely to use a taxi? – 217 answered

- Morning (for example to get to and from work) 06:00 – 9:30 26 (11.98%)
- During the day 9:30 – 16:00 65 (29.95%)
- Early evening (for example to get to and from work) 16:00 – 19:00 53 (24.42%)
- Evening 19:00 – midnight 141 (64.98%)
- Early hours midnight – 06:00 52 (23.96%)



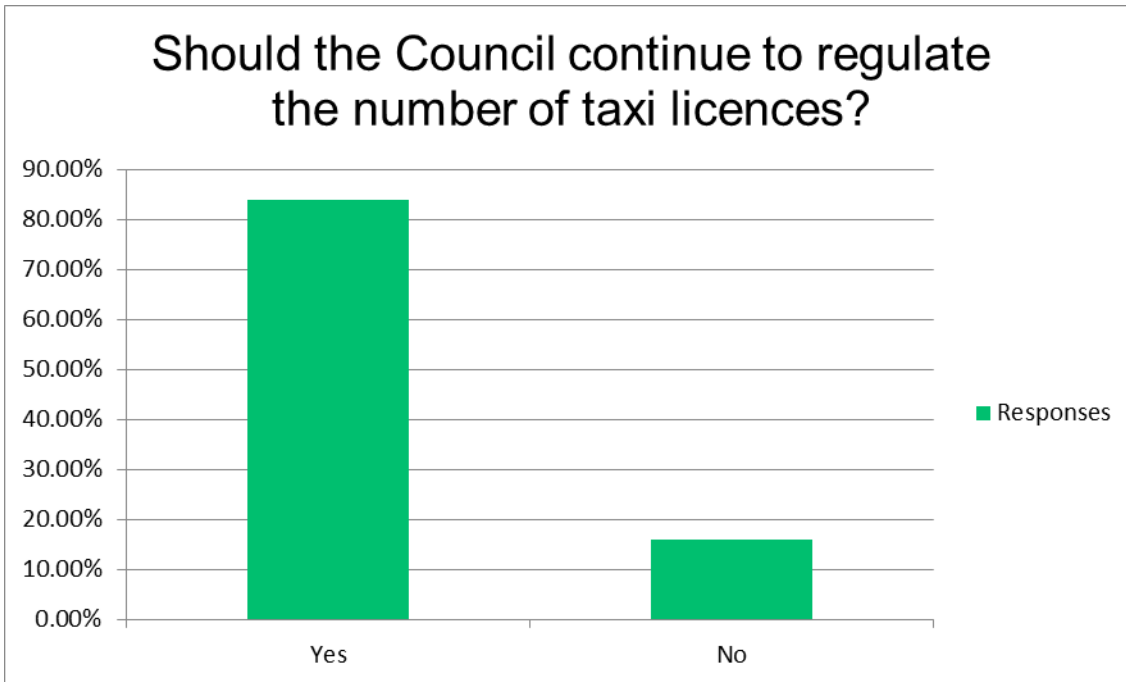
Do you believe there are an adequate number of taxis operating in York – 226 answered

- Yes – 171 (75.66%)
- No – 55 – (24.34%)



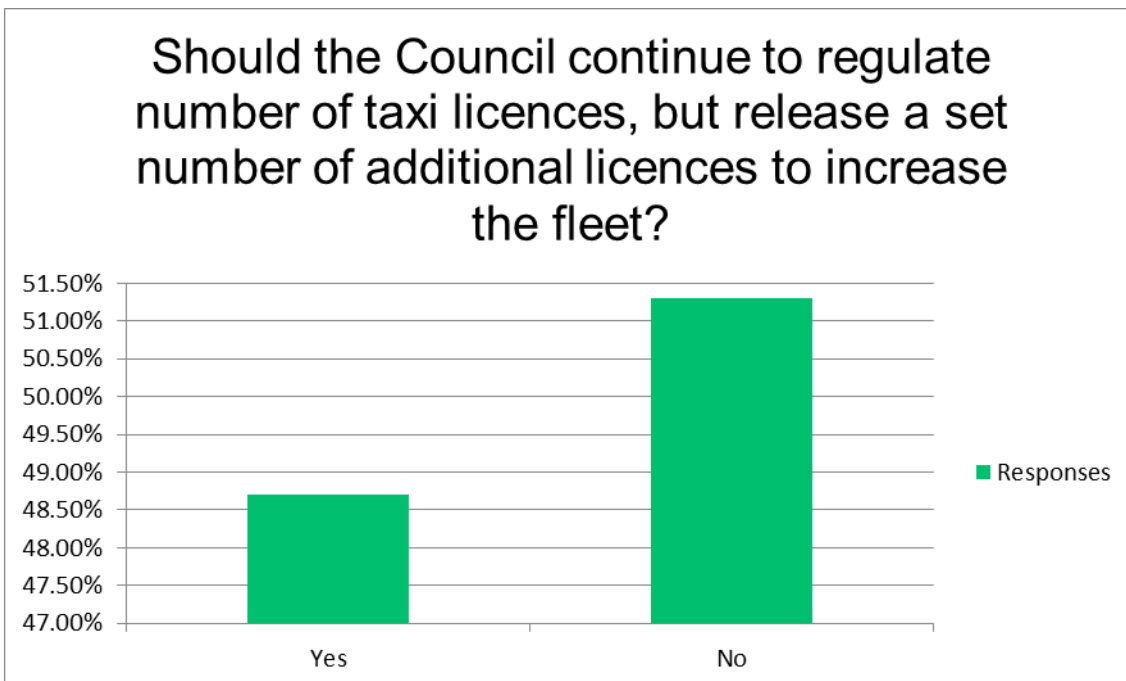
Should the council continue to regulate the number of taxi licences? – 231 answered

- Yes – 194 (83.98%)
- No – 37 (16.02%)



Should the council continue to regulate the number of taxi licences, but release a set number of additional licences to increase the fleet? – 193 answered

- Yes – 94 (48.7%)
- No – 99 (51.3%)



It is currently a requirement that licensed taxis and private hire vehicles meet the following European Standards:

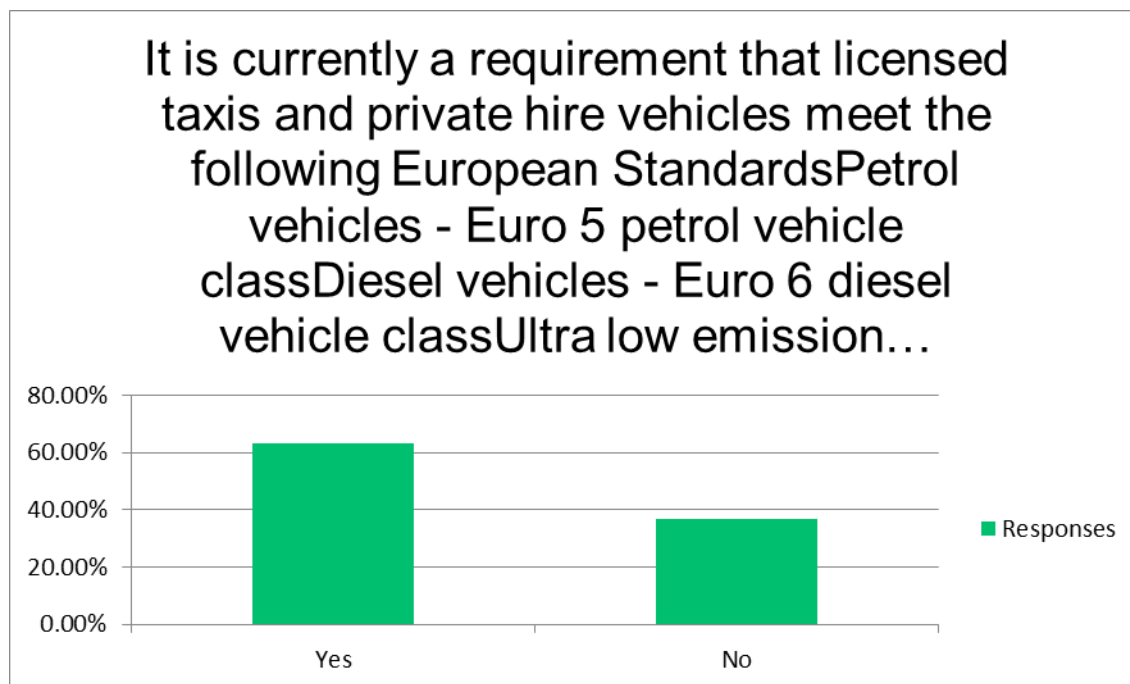
- Petrol vehicles – Euro 5
- Diesel vehicles – Euro 6
- Ultra low emission vehicles – defined as 75g CO2/KM and under

Taking into account air quality issues, do you believe the council should introduce the following requirements for existing taxi and private hire fleet? – 223 answered
'Only the following vehicle types will be accepted for new taxi and private hire vehicles from (date to be set) and all replacement vehicles from (date to be set):

- Fully electric vehicle
- Plug in electric petrol hybrid vehicle
- Petrol hybrid vehicle
- Wheelchair accessible vehicles – Euro 6 class'

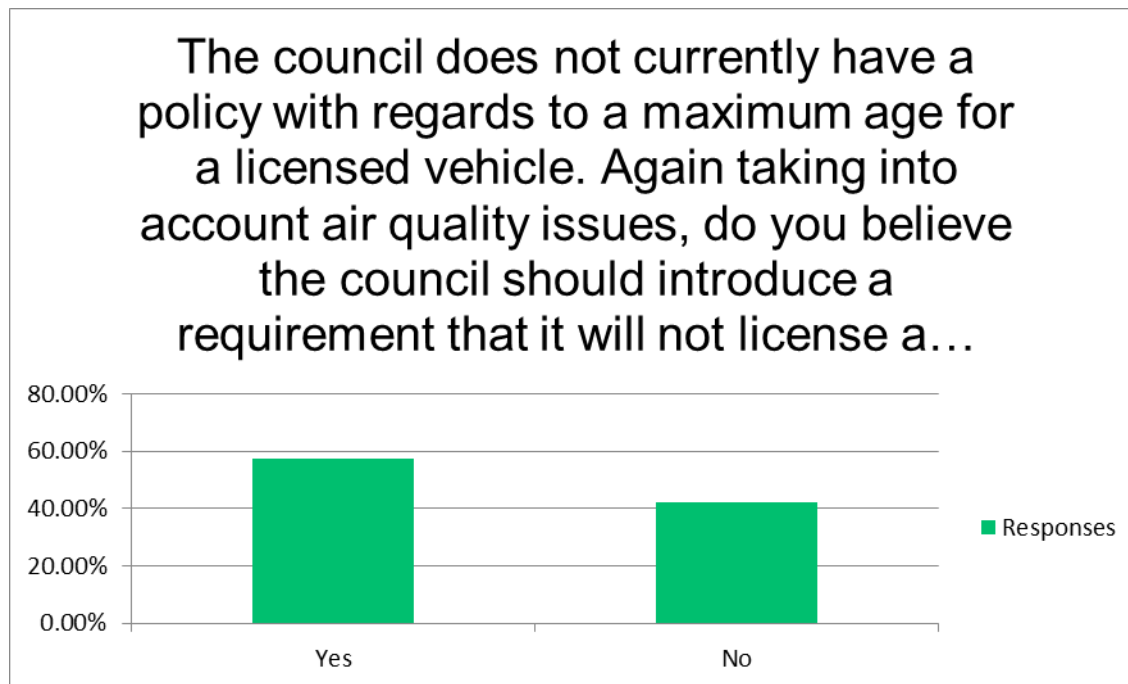
Yes – 141 (63.23%)

No – 82 (36.77%)



The council does not currently have a policy with regards to a maximum age for licensed vehicles. Again taking into account air quality issues, do you believe the council should introduce a requirement that it will not licence a vehicle above a certain age? – 224 answered

- Yes – 129 (57.59%)
- No – 95 (42.41%)

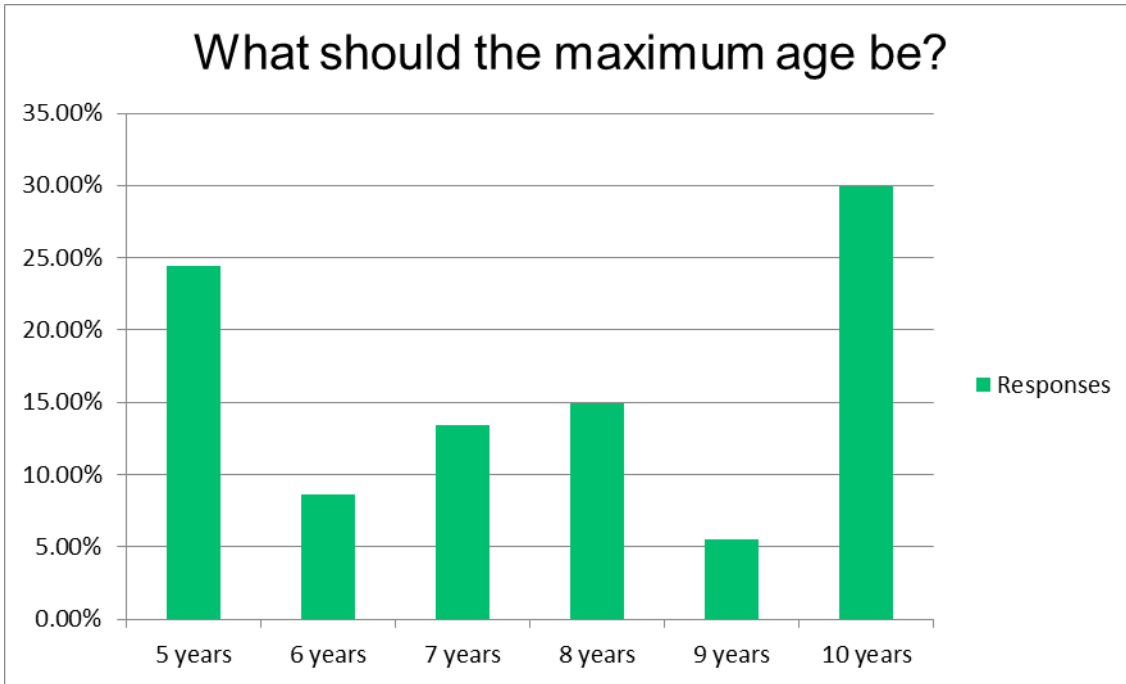


What should the maximum age be? – 127 answered

- 5 years 31 (24.41%)
- 6 years 11 (8.66%)
- 7 years 17 (13.39%)
- 8 years 19 (14.96%)
- 9 years 7 (5.51%)
- 10 years 38 (29.92%)
- Other 4 (3.15%)

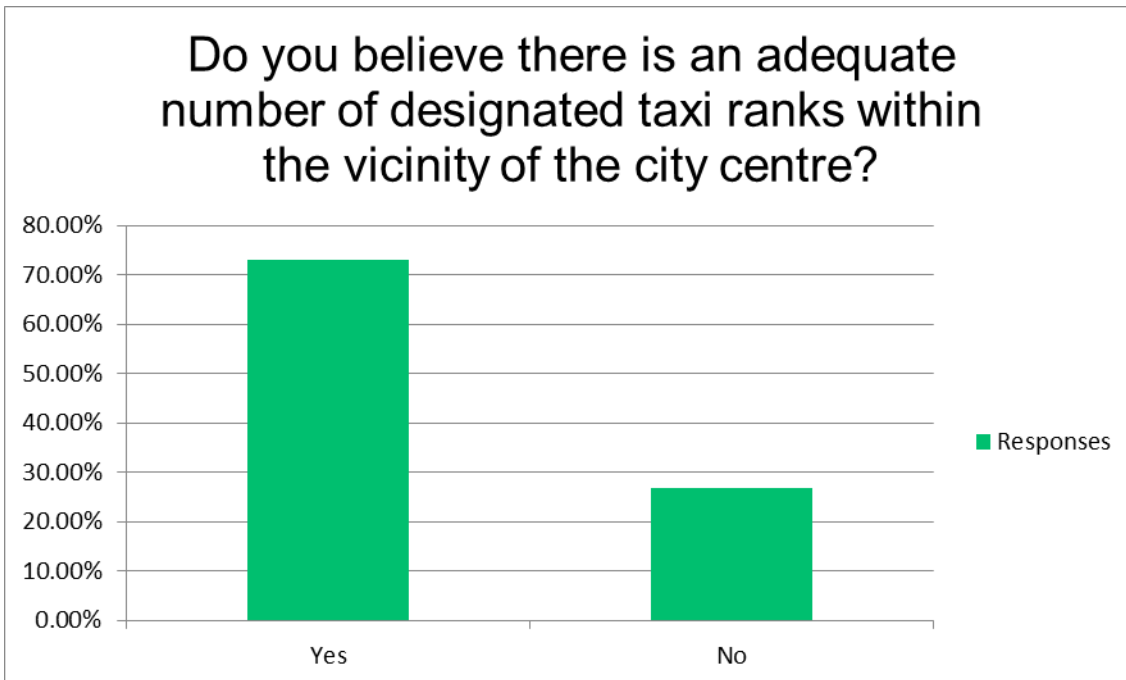
• Comments –

- 12 years
- I approve generally, but you need to be brand specific. An E Class Merc for example must be allowed a longer shelf life than say a Ford Mondeo. This reflects the quality of the vehicle and the investment by the owner/driver. Otherwise, you would downgrade the quality of the fleet by making prestige brands unaffordable and unsustainable.
- 15 years
- Depends on type of vehicle, make and model



Do you believe there is an adequate number of designated taxi ranks within the vicinity of the city centre? – 219 answered

- Yes – 160 (73.06%)
- No – 59 (26.94%)



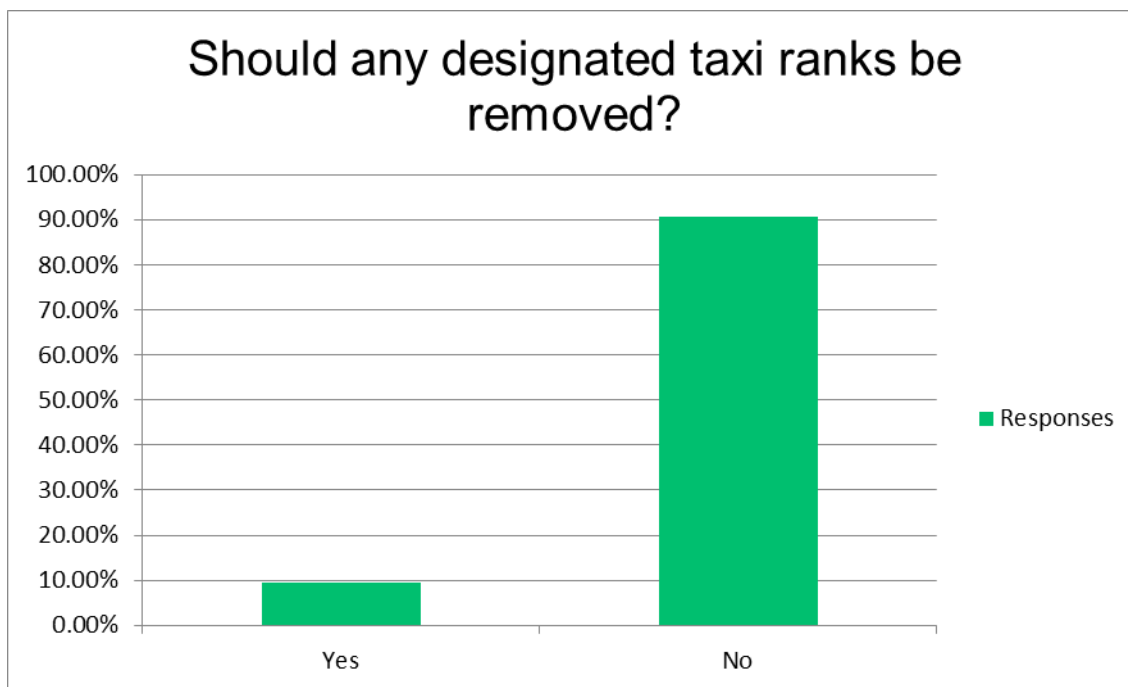
Where would you like to see additional taxi ranks? – 68 answered

<ul style="list-style-type: none"> • Extend the rank on St Saviourgate • Town centre • Piccadilly • Rougier Street • Stonebow • Tower Street • St Leonards Square • Spurriergate • Exhibition Square • Parliament Street • Everywhere • City centre, out skirts • Requires a survey • Acomb • Extend Queen Street rank • Outside York train station • Parliament Street / Coney Street • Outside station from midnight to 06:00 • Only two ranks in the city are used by divers and customers, if these two ranks get flooded with customers they walk to the station to use the private rank which is undercover. A proper part-time rank should be placed in the heart of the City of York Council • As was in the early 90s the two ranks that are used should have shelters and be well signed, these have neither and are therefore inadequate • Cannot currently park a taxi on St Sampsons Square due to car boots • Outskirts of city centre • No more • Heworth • Community Stadium • Nowhere • North Street 	<ul style="list-style-type: none"> • Barbican, Piccadilly, somewhere near the station that isn't in the station • Davygate, Toft Green, Memorial Gardens • St Helen's Square • There is no signage to the taxi ranks and they should be lit up with a taxi sign at the beginning of the rank • Near the monument • St Sampsons Square • Foss Islands • Blake Street and Davygate • Walmgate • Micklegate • Clifford Street area for city centre access • Station rise at night to save walking to station • The Racecourse needs a permanent rank not only for race days but for when there are other events such as the beer and balloon festivals, to stop the private hire taxis picking up without being booked and then you would know that the taxi is actually regulated by the council. Also a public rank should be made outside the station which would help people get a taxi at busy times when Station Taxis don't have any available • They should be completely overhauled as most are unused. The council should enforce a limit on the numbers that may rank at St Saviourgate and Duncombe Place to force taxis to rank elsewhere. I recommend a use them or lose them policy. I would die of malnutrition before a taxi turned up in Clifton Moor. Out of town ranks are completely pointless
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Should any designated taxi ranks be removed? – 211 answered

- Yes – 20 (9.48%)
- No – 191 (90.52%)
- Comments –

<ul style="list-style-type: none">▪ The Crescent, Clifton Moor▪ Tower Street, Hilton Hotel▪ Duncombe Place▪ Blossom Street▪ The Crescent, Tower Street, Queen Street, Clifton Moor, Exhibition Square, St Sampsons Square▪ Castlegate▪ Rougier Street, Kuda (Clifford St)	<ul style="list-style-type: none">▪ St Saviourgate▪ Queen Street and The Crescent. Theses streets are perfectly well served by private hire offices▪ Piccadilly, Micklegate, Tower Street, Toft Green – made into disabled parking where possible▪ City centre ranks often do not have available taxis during the day
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Is taxi rank signage adequate (clearly seen and displayed)? – 214 answered

- Yes – 75 (35.05%)
- No – 139 (64.95%)

